

### FEES AND COMMISSIONS TARIFF FOR INDIVIDUALS IN UBB AD

I.A. Accounts of individuals I.B. Packaged Offers I.C. Payment Account with Basic Features /PABF/, pursuant to Art.73s of the Payment Services and Payment Systems' Act II. Cash operations III. Funds transfers IV. Cards V. Cheques VI. Western union VII. Operations with corporate securities and compensatory instruments VIII. Operations with Bulgarian government securities and international bonds IX. Loans X. Other services XI. Bank safes XII. Electronic banking XIII. Additional provisions XIV: Discontinued Products

## I.A: ACCOUNTS OF INDIVIDUALS

SERVICE TYPE	BGN	FOREIGN CURRENCY
<b>Current account</b> Minimum balance Opening at a branch of the bank Opening via e-banking Maintenance - monthly:	Not required BGN 2 No fee	Not required BGN 2 No fee
without a debit card with a debit card Closing	BGN 2.50 BGN 2.50 No fee	BGN 2.50 BGN 2.50 No fee
"Activity" account Minimum balance Opening Maintenance - monthly (Depending on the number of transactions)	BGN 100 No fee	100 currency units No fee
, Upon performed up to 10 debit transactions per month	BGN 3	BGN 3
Upon performed over 10 debit transactions per month Closing	No fee No fee	No fee No fee
" <b>Privilege" account*</b> Opening at a branch of the bank Maintenance - monthly: without a debit card	No fee No fee	No fee No fee
with a debit card Closing	No fee No fee	No fee No fee
<b>Donor account</b> Minimum balance Opening Maintenance Closing	Not required No fee No fee No fee	Not required No fee No fee No fee
Special purpose account related to deals/ Escrow Minimum balance Opening Maintenance - monthly	Not required BGN 110 BGN 1	Not required BGN 110 -

Closing	No fee	No fee
Open savings account Minimum balance Opening Maintenance - monthly Debit Transaction Fee (after the second transaction for the month)	BGN 50 No fee BGN 2.50 BGN 10	50 currency units No fee BGN 2.50 BGN 10
Closing	No fee	No fee
Child open savings account Minimum balance Opening Maintenance - monthly Debit Transaction Fee (after the second transaction for the month) Closing	BGN 50 No fee No fee BGN 10 No fee	50 currency units No fee No fee BGN 10 No fee
<b>Term deposit</b> Minimum balance Opening Maintenance Closing	BGN 500 No fee No fee No fee	250 currency units No fee No fee No fee

#### Notes:

• "Privilege" Account may be opened to clients over the age of 60 or clients who are able to present a document for retirement.

• No fee shall be collected for opening - current accounts for opening a term deposit;

• Accounts, to which there is a time deposit opened, are exempt from monthly maintenance fee over the deposit period;

• For accounts, in which there is simultaneously a time deposit opened, as well as a loan formed (including accounts with overdrafts), the monthly account maintenance fee shall be collected over the loan period until its full repayment;

• Ex officio closing of current and savings accounts shall be performed in case of uncollected account maintenance fees over a 6-month period, with the exception of accounts, in which there is a loan formed (accounts with overdrafts included).

• The Open Account is equivalent to the Open Deposit.

### I.B: PACKAGED OFFERS SERVICE TYPE

SERVICE TYPEBGNStandard PackageNo feeOpeningNo feeMaintenance - monthlyBGN 4.50ClosingBGN 10.00

(the fee shall be charged only upon closing a package, opened less than 12 months ago)

Opening and monthly maintenance of a current account in BGN, linked to a Standard Package	No fee
Cash withdrawal at ATMs in Bulgaria with a Debit MasterCard/ Visa Debit, issued to a Standard Package	No fee
<b>Regular payment of utility bills from a current</b> <b>account, linked to a Standard Package</b> Monthly maintenance fee	No fee
Per payment	No fee

Outgoing fund transfers in BGN - interbank, executed via e-banking from the account in the package - 2 transfers per month, except transfers No fee ordered for execution through RINGS, and direct debits

### Comfort Package - for clients with payroll in UBB

Opening	No fee
Maintenance - monthly	BGN 3.00
Closing	BGN 10.00
(the fee shall be charged only upon closing a package, opened less than 12 months ago)	
Opening and monthly maintenance of a current account in BGN, linked to a Comfort Package	No fee
Cash withdrawal at ATMs of UBB with a Debit MasterCard/ Visa Debit, issued to a Comfort Package	No fee
Regular payment of utility bills from a current account, linked to a Comfort Package	
Monthly maintenance fee	No fee
Per payment	No fee
Outgoing fund transfers in BGN within the UBB	
network, executed via e-banking from the account	No fee

in the package

### Outgoing fund transfers in BGN - interbank,

executed via e-banking from the account in the package - 1 transfer per month, except transfers, **No fee** ordered for execution through RINGS, and direct debits.

Privilege Package - for clients with pension payments in UBB Opening Maintenance - monthly Closing (the fee shall be charged only upon closing a package, opened less than 12 months ago)	No fee BGN 1.80 BGN 10.00
Opening and monthly maintenance of a current account in BGN, linked to a Privilege Package	No fee
Cash withdrawal at ATMs in Bulgaria with a Debit MasterCard/ Visa Debit, issued to a Privilege Package	No fee
Regular payment of utility bills from a current account, linked to a Privilege Package Monthly maintenance fee Per payment	No fee No fee
Activity Package Opening	No fee
Maintenance - monthly (Depending on the number of transactions)	
- Upon performed up to 10 debit transactions per month	BGN 12.00
<ul> <li>Upon performed over 10 debit transactions per month*</li> <li>Closing         (the fee shall be charged only upon closing a package, opened less than 12 months ago)     </li> </ul>	BGN 6.00 BGN 10.00
Opening and monthly maintenance of a current account Activity in BGN, linked to a package	No fee
Opening and monthly maintenance of a current account Activity in EUR, linked to a package	No fee
Debit card of World Debit MasterCard brand /Visa Gold Debit, linked to an Activity Package	

Gold Debit, linked to an Activity Package

	Payment instrument -	- annual maintenance fee	No fee
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Cash withdrawal at ATMs of UBB with a Debit card of World Debit MasterCard brand /Visa Gold **No fee** Debitissued to an Activity Package

Regular payment of utility bills from account, linked to an Activity Package	a	current	
Monthly maintenance fee			No fee
Perpayment			No fee

Outgoing transfers in BGN - within the UBB network, as well as interbank, effected via e-banking from the account in the package, with the exception of **No fee** fund transfers, ordered for execution through RINGS, and direct debits.

Notes:

\* It shall be valid for a package opened on an Activity account - The Bank shall charge the stated monthly maintenance fee upon performed over 10 debit transactions monthly (outgoing fund transfers through e-banking, utility payments, withdrawals and payments with a debit card, issued to the package, accounted within the calendar month), under the condition that on each last day of the month the account's available balance equals the monthly maintenance fee for the package.

• For services, not specifically indicated in Packaged Offers Section, or upon closing a package, the applicable fees shall be those as per the currently effective Tariff of the Bank.

• The terms and conditions are valid for Comfort Package Agreements with Individuals, concluded after 06.06.2016.

• Upon withdrawal of funds from the account with the debit card, linked to a package, at ATMs of UBB and at other banks' ATMs in Bulgaria, performed prior to the agreement's signing, but accounted after the latter date, the transactions shall be charged as per the applicable package conditions (for Standard and Privilege Packages - no fee; for Comfort and Activity Package - fee for cash withdrawal at other banks' ATMs in Bulgaria)

• Upon withdrawal of funds from the account with the debit card, linked to the package at ATMs of UBB and at other banks' ATMs in Bulgaria, performed prior to the Package Agreement's termination, but accounted after the latter date, the transactions shall be charged in accordance with the applicable conditions in Cards Section of the Fees and Commissions' Tariff for Individuals.

## I.C: PAYMENT ACCOUNT WITH BASIC FEATURES /PABF/, PURSUANT TOART.73s OF THE PAYMENT SERVICES AND PAYMENT SYSTEMS' ACT

SERVICE TYPE	BGN
Opening	
At a branch of the Bank	No fee
At a branch of the Bank and issuance of a debit card to the account	No fee
Maintenance - monthly	
No debit card to the account	BGN 2.00
With a debit card, issued to the account	BGN 1.50
Closing	
Closing a PABF, opened less than 12 months ago (as of the closing date)	No fee
Closing a PABF, opened more than 12 months ago (as of	No fee
the closing date)	
Depositing funds in a PABF by the account holder	
At a teller desk	No fee
Withdrawing cash from a PABF	
At a teller desk in an office of the Bank	0.25%, min. BGN 0.99
With a debit card at an ATM, serviced by the Bank	BGN 0.20

With a debit card at an ATM, serviced by another bank in Bulgaria	BGN 0.88
With a debit card at an ATM, serviced by another bank in the EU	BGN 4.70 + 0.90%
Direct debit payment	
To an account with the same bank	BGN 0.99
To an account with another bank	BGN 1.99
Payment transactions, effected with a payment card, including via Internet	
Payment with a debit card at a POS, serviced by the Bank	No fee
Payment with a debit card at a POS, serviced by another bank	No fee
in Bulgaria	
Payment with a debit card at a POS, serviced by another bank in the EU	No fee
Credit transfer in Bulgarian leva	
Paper-based, to a payment account with the same bank	BGN 0.96
Via online banking to a payment account with the same bank	BGN 0.39
Paper-based through BISERA to a payment account with another bank	BGN 1.99
Via online banking through BISERA to a payment account with another bank	BGN 0.79
Paper-based to a State Budget payment account with the same bank	BGN 0.96
Via online banking to a State Budget payment account with the same bank	BGN 0.39
Paper-based through BISERA to a State Budget payment account with another bank	BGN 1.99
Via online banking through BISERA to a State Budget payment account with another bank	BGN 0.79
Credit transfer in foreign currency	
Paper-based, to a payment account with the same bank	No fee
Via online banking to a payment account with the same bank	No fee
Paper-based with value date other than today to a payment account with another bank	0.14%, min. BGN 32 max. BGN 399

Via online banking with value date other than today to a payment account with another bank

0.14%, min. BGN 32max. BGN 399 0.09%, min. BGN 7 max. BGN 140 for amounts over BGN 50.00

Incoming credit transfer

Notes:

•The Bank offers opening of a Payment Account with Basic Features (PABF) in Bulgarian leva (BGN), pursuant to the requirements of Art.73s of the Payment Services and Payment Systems' Act.

• All other fees and commissions on Payment Accounts with Basic Features, applied to services outside the scope of those, specified in Section I.C., shall be according to the currently effective Tariff for individuals of the Bank.

II. CASH OPERATIONS		
SERVICE TYPE	BGN	FOREIGN CURRENCY
Depositing		
In cash	No fee	No fee
In cash by any individual to an account of a legal entity	0.2%, min. BGN 3	0.2%, min. BGN 3
In a currency, different from the account's currency	No fee	No fee
For depositing in foreign currency, different from USD and EUR	-	0.1%, min. BGN 2, max. BGN 200
Withdrawing		
In cash for amounts up to BGN 10 000 / Equivalent in foreign currency	0.3%, min. BGN 1, max. BGN 100	0.3%, min. BGN 2 max. BGN 200
In cash for amounts over BGN 10 000 / Equivalent in foreign currency:		

with a prior notice	0.3%, min. BGN 1, max. BGN 100	0.3%, min. BGN 2 max. BGN 200 0.3%, min. BGN 2, max. BGN
without a prior notice	0.3%, min. BGN 1, max. BGN 100 for the total amount and 0.2 % for the amount above BGN 10 000	200 for the total amount
In a currency, different from the account's currency	No fee	No fee
Withdrawing foreign currency different from USD and EUR	-	0.3%, min. BGN 3 max. BGN 250
Funds requested in writing but not withdrawn (on the total requested amount)	0.50%	0.50%
Other commissions related to cash operations		
Other commissions related to cash operations Depositing of coins (collected on the total amount upon depositing more than 20 coins), not applicable to a loan installment	1.5% min. BGN 3	N/A
Depositing of coins (collected on the total amount upon depositing more than 20 coins), not	3	N/A N/A
Depositing of coins (collected on the total amount upon depositing more than 20 coins), not applicable to a loan installment Processing, counting, exchange without depositing to an account (including exchange of	3	

#### Notes:

• When withdrawing amounts exceeding BGN 10 000 or their equivalent in foreign currency by one customer within one and the same day a 2-day notice shall be required.

• Neither commission for cash operations nor notification fee shall be collected for withdrawal of term deposits on the maturity date or on the first business day, following this date, when the maturity is a non-business day; Neither commission for cash operations nor notification fee shall be collected for withdrawal of Open deposit on the first business day of the month, following the date of interest payment;

• Commission for cash operations shall not be collected upon coupon payment or payment at maturity, nor for repurchasing target issues of government securities;

• Unfit banknotes - strongly damaged banknotes with interrupted wholeness due to physical and chemical processes;

• Funds deposited outside the bank's business hours shall be posted with value date the first business day, following the depositing date;

• Cash transfers returned by the bank of the beneficiary shall be refunded to the sender, within 7 business days of the date of the ordered transfer. The amount shall be refunded upon the payer's request.

• No commission for cash operations shall be collected upon depositing amounts on accounts of UBB Asset Management AD, for subscription of units from UBB Mutual Funds;

• Available Funds Deposit - Neither commission for cash operations, nor notification fee shall be collected for withdrawal of interest on the interest payment date during the respective month, as well as on the maturity date or on the first business day, following that date, when the maturity /interest payment date is a non-business day.

## **III. FUND TRANSFERS**

SERVICE	ТҮРЕ	BGN	FOREIGN CURRENCY
Transfers network	to and from account - within UBB		
Outgoing	)		
	- through a branch of the bank	BGN 1.00	BGN 6
	- through e-banking	BGN 0.50	BGN 3
	- through the Customer Service	BGN 0.50	BGN 3
	Center		

Incoming	No fee	No fee
Transfers to and from account - interbank		
Outgoing fund transfers via BISERA - through a branch of the bank - through e-banking Outgoing fund transfers in foreign currency Outgoing fund transfers in euro within the European Economic Area (EEA)	BGN 2.50 BGN 0.80	-
Ordered at a branch of the bank or through e-banking	-	0,15% min. BGN 35 max. BGN 400
Ordered at a branch of the bank or through e-banking (express fund transfers)	-	0,15% min. BGN 35 max. BGN 400 + BGN 60 The relevant
Ordered at a branch of the bank or through e-banking with expenses borne by the payer (OUR)	-	fee for an outgoing fund transfer in foreign currency + BGN 40
Outgoing fund transfers in a currency other than euro, as well as fund transfers in euro outside the EEA		
Ordered at a branch of the bank or through e-banking	-	0,15% min. BGN 35 max. BGN 400 The relevant
Ordered at a branch of the bank or through e-banking with expenses borne by the payer (OUR)	-	fee for an outgoing fund transfer in foreign currency + BGN 40
Incoming fund transfers in a foreign currency - BGN equivalent up to BGN 200		No fee
Incoming fund transfers in a foreign currency - BGN equivalent over BGN 200		0,10% min. BGN 20 max. BGN 200
Outgoing transfers through RINGS - through a branch of the bank - through e-banking Cash transfers - interbank	BGN 14.00 BGN 9	-
Outgoing with depositing at the cashier's desk	0.8%, min. BGN 5	-
Outgoing with depositing at the cashier's desk - via the RINGS system	0.8%, min. BGN 15	

Outgoing with depositing at the cashier's desk to an account of a government/municipal organization opened with the Bank	0.4%, min. BGN 4	
Direct debit Accepting consent for direct debit Initiating direct debit order Initiating a refusal to pay a received direct debit order Payment of a direct debit order Within the UBB network through a branch of the bank through e-banking* Through BISERA through a branch of the bank through e-banking* Through RINGS* through a branch of the bank through e-banking	No fee BGN 1.00 BGN 1.00 BGN 1.00 BGN 0.50 BGN 0.50 BGN 0.80 BGN 14.00 BGN 9.00	· · · · · · · · · · · · · · · · · · ·
<b>Regular payment of utility bills from a current</b> <b>account/credit card</b> Monthly maintenance fee Per payment <b>Payment of tax liabilities</b>	No fee BGN 0.20	-
Through the Taxes and Fees Section in e-banking	BGN 1.00	-
UPAY Gateway Payments Registration in the payment gateway Payment of utility bills with cards, issued by UBB	No fee No fee	-
Payment of utility bills with cards of issuers, other than UBB - per paid bill Payment of taxes and fees Donor campaign contributions Effected payments' inquiries Change of client's profile data Profile recovery upon a forgotten password Profile deactivation <b>Standing orders</b> (registered and executed in CIBANK	BGN 0.30 BGN 1.50 No fee No fee No fee No fee No fee	
TATIANTY VIACIA (LEGISLELEA AND EXECUTED IN CIDAINK		

banking system)

Registration

Standing orders among accounts of the same holder	No fee	
Standing orders among accounts of different holders	BGN 1.00	
Transfers Intrabank Transfers		
Among accounts of the same holder	No fee	
Among accounts of different holders	BGN 0.60	EUR 1.00 for transfers in USD, no fee for transfers in EUR No fee for transfers in EUR
Interbank Transfers via BISERA	BGN 1.20	
Changing/Adding registration	BGN 1.00	
Refusal/Failure to execute a standing order due to lack of sufficient funds on the account	BGN 0.80	
Deactivation of Registration	No fee	
Payment account with basuc features:		
Intrabank standing orders among accounts of different holders	BGN 0.55	
Interbank standing orders via BISERA	BGN 1.15	
Other		
Current year survey fee with correspondence to another bank	BGN 20	BGN 60
Previous years survey fee with correspondence to another bank	BGN 30	BGN 80
For each additional message	-	BGN 20
For amendment of the conditions of the transfer order	-	BGN 65
Fee for cancelling a fund transfer in foreign currency	-	BGN 65
Fee for manual processing of an incoming foreign currency transfer due to non-specified IBAN (collected from the beneficiary of the transfer, except in cases when expenses to the transfer are "OUR")		BGN 10

Notes:

• The return of received transfers upon the beneficiary's order shall be considered a fund transfer;

• Outgoing transfer via RINGS, effected through an account with a distraint imposed thereon, shall be charged a fee of BGN 14

• No fund transfer fees shall be collected upon purchase/sale and exchange of foreign currency between accounts with UBB

• No fund transfer fee shall be collected upon a fund transfer within the Bank's network, between accounts of a client, ordered via e-banking or the Customer Service Center.

• Upon using a multiple transfer order to the state budget, each of the initiated outgoing BGN transfers shall be treated as a separately ordered payment;

• Deadline for accepting orders for BGN transfers through BISERA for execution within the same business day shall be 15.00 h.

• Deadline for accepting payments through RINGS for execution within the same business day shall be 15.00 h.;

• Orders for intrabank transfers from and to account with UBB AD shall be accepted by 16.30 h. and shall be executed with value date the same business day;

• Interbank orders for fund transfers in foreign currency shall be accepted by 15.30h., with the exception of those in CHF. Fund transfers in CHF shall be accepted by 13.30h. Payments ordered after this hour shall be processed on the next business day;

• Interbank orders for fund transfers in foreign currency via e-banking shall be accepted by 15.30h., except for the transfers in CHF, for which the deadline is 13.30h. Payments ordered after this hour shall be processed on the next business day;

Fund transfers in foreign currency in EUR, USD, CHF, GBP shall be executed with a value date the same business day. (Within 06.02.2018 - 10.04.2018 fund transfers in euro within EEA with the same-day value date shall be accepted by 13.00 h.)

- Fund transfers in foreign currencies of the other EEA countries, ordered via e-banking, shall be executed with value date 1 business day, while those ordered through a a branch - with value date up to 2 business days.

- Fund transfers in JPY, TRY, CAD, AUD, NZD, ordered via e-banking and a branch of the bank shall be executed with value date 2 business days.

- Express fund transfers via TARGET2 shall be executed only in EUR to banks in EEA countries, participating in TARGET 2.

• Deadline for processing incoming transfers in foreign currency within the business day - 16.30 h.;

• Fund transfers in EUR and in the national currencies of countries from the European Union/ European Economic Area to banks on the territory of the European Union and the European Economic Area shall be executed with an option for sharing the expenses between the payer and the beneficiary (SHA), other than in cases where there is an arrangement between the parties to the transfer, under which the payer has agreed to cover in full the fees of the bank providing the payment services and the other providers included in the payment chain (OUR).

• For survey and change of an ordered foreign currency transfer apart from the fees of UBB, all fees of the correspondent banks, having originated in relation with these services, shall be additionally collected from the payer.

• Upon executing outgoing foreign currency transfers in USD with expenses OUR to banks in the USA, the Bank guarantees that the order will be executed without collecting fees from the correspondent bank in the USA, but it is possible the beneficiary's bank to withhold expenses from the transfer amount.

• No fee shall be collected upon a fund transfer in BGN, ordered through a branch (on paper) to accounts of UBB Asset Management AD, for subscription of units from UBB Mutual Funds.

• Transactions performed through the Taxes and Fees section in e-banking are charged per taxable person, regardless of the number of paid liabilities.

• Upon payments through the UPAY Payment Gateway (www.ubbpay.bg site) the card issuing bank may charge additional fees, of which the client can obtain information from his/her issuing bank's tariff. Upon effecting payments through UPAY, UBB clients will not be charged additionally.

• Upon payment of taxes through the UPAY Payment Gateway one transaction can pay the arrears of one person under 1 Taxable Person's Account Number.

• The limit for a transaction, made through the Customer Service Center, shall be BGN 2 000 or their equivalent in foreign currency upon transfers between same holder accounts and own credit card limit repayment.

• The limit for a transaction, made through the Customer Service Center, shall be BGN 1000 or their equivalent in foreign currency upon intrabank fund transfers and transfers to a credit card, held by another client.

• The daily limit per account for transfers, performed through the Customer Service Center, shall be BGN 2000 or their equivalent in foreign currency.

• Upon payment of utility bills through UPAY Payment Gateway a random number of bills to different companies can be paid with one card transaction, as the applicable fee is per separate paid bill.

# IV: CARDS

# International debit card VISA DEBIT /DEBIT MASTERCARD

#### Card issuance No fee No fee Renewal of a card with expired validity Reissuance of a card with non - expired validity (lost, stolen, destroyed, due to a change in the **BGN 5.00** name on the plastic) Issuance of subsequent or additional card **BGN 6.00** Cash depositing at UBB ATMs No fee Cash withdrawal at UBB ATMs **BGN 0.30** Cash withdrawal at ATM of another bank in **BGN 1.00** Bulgaria Cash withdrawal at ATM of a bank abroad BGN 5 + 1% 0.3%, min. BGN Cash advance in UBB branch 1 Cash advance in branch of another Bulgarian BGN 3 + 1% bank Cash advance in a bank/ financial institution BGN 5 + 1.5% abroad Payment at UBB POS No fee

Payment at POS of another Bulgarian bankNo feePayment at POS of a bank abroadNo feeTransfer at an ATM of amounts between a card<br/>and another account\*No feeAccount balance inquiry at an UBB ATMBGN 0.30Account balance inquiry at an ATM of another<br/>bank in BulgariaBGN 0.60Account balance inquiry at an ATM abroadBGN 1.50

Fee upon transactions for betting and gambling purposes, amount refunds included

PIN change (only at UBB ATM)No feeUnblocking a card, because of entered 3 wrong<br/>PIN codesNo feeBlocking a lost/ stolen cardNo fee

Generating a new PIN

SMS notifications for each transaction over BGN 100\*

**BGN** 

2% of the

amount

**BGN 1.00** 

No fee

transaction

Changes of card data trough the Client Service Center (servicing branch for the card, updating names on card plastics upon the card's reissuing)*	No fee
Changes in a daily transaction limit through the Client Service Center*	BGN 5.00
Changes in card data through a branch of the bank (transaction limit, account number, servicing branch for the card)	BGN 5.00
Receipt of a card or a PIN code from a branch other than the issuing one	BGN 5.00
Debit cards transactions limits: Total daily limit for cash withdrawal** Daily limit for payment at merchants**	BGN 2 000 BGN 10 000
Number of card transactions per calendar day	

\*\* Upon the client's request there is a possibility for increasing the cash limit for a certain period of time. The cash withdrawal limit for debit cards within 24 hours is BGN 2000. On non-business days, as well as in the time periods between 18.00 h. and 08.00 h. it is possible this limit to be restricted up to BGN 400.

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International debit card VISA GOLD DEBIT / WORLD DEBIT MASTERCARD	BGN
Card issuance	No fee
Payment instrument - annual maintenance fee	BGN 50.00
Renewal of a card with expired validity	No fee
Reissuance of a card with non - expired validity (lost, stolen, destroyed, due to a change in the name on the plastic)	BGN 15.00
Issuance of subsequent or additional card Cash depositing at UBB ATMs	BGN 15.00 No fee
Cash withdrawal at UBB ATMs	BGN 0.50
Cash withdrawal at ATM of another bank in Bulgaria	BGN 1.00
Cash withdrawal at ATM of a bank abroad	BGN 6 + 1.5% min. BGN 10
Cash advance in UBB branch	0.3%, min. BGN 1
Cash advance in branch of another Bulgarian bank	BGN 6 + 1.5%
	min. BGN 20

Cash advance in a bank/ financial institution abroad	BGN 6 + 1.5%
Payment at UBB POS Payment at POS of another Bulgarian bank Payment at POS of a bank abroad Transfer at an ATM of amounts between a card	min. BGN 20 No fee No fee No fee No fee
and another account Account balance inquiry at an UBB ATM Account balance inquiry at an ATM of another bank in Bulgaria	BGN 0.30 BGN 0.60
Account balance inquiry at an ATM abroad Fee upon transactions for betting and gambling purposes, amount refunds included	BGN 1.50 2% of the transaction amount
PIN change (only at UBB ATM) Unblocking a card, because of entered 3 wrong PIN codes Blocking a lost/ stolen card Generating a new PIN SMS notifications for each transaction over BGN 100	No fee No fee No fee BGN 1.00 No fee
Changes of card data through the Client Service Center (servicing branch for the card, updating names on card plastics upon the card's reissuing)	No fee
Changes in a daily transaction limit through the Client Service Center	BGN 5.00
Changes in card data through a branch of the bank (transaction limit, account number, servicing branch for the card)	BGN 5.00
Receipt of a card or a PIN code from a branch other than the issuing one VISA Gold / World Debit Mastercard transactions limit	BGN 5.00
Total daily limit for cash withdrawal Daily limit for payment at merchants Number of card transactions per calendar day	BGN 5 000 BGN 20 000 20
nomber of cara indisactions per calendar day	20

# International credit cards MASTERCARD and VISA

BGN

Payment instrument - MasterCard, Visa, Visa Electron card - annual maintenance fee for the first year	BGN 24
Payment instrument - Visa Gold and Master Card Gold card - annual maintenance fee for the first year	BGN 60
Payment instrument - MasterCard and Visa card - annual maintenance fee after the first year	BGN 48
Payment instrument - Visa Gold and Master Card Gold - annual maintenance fee after the first year	BGN 120
Application fee Credit assessment fee Cash depositing at UBB ATMs Cash withdrawal at UBB ATMs Cash withdrawal at ATM of another bank in Bulgaria	No fee No fee No fee 3%, min. BGN 4 3%, min. BGN 5
Cash withdrawal at an ATM of a bank abroad	3%, min. BGN 10
Cash withdrawal at a POS in UBB branch Cash withdrawal at a POS of another bank	3%, min. BGN 4 3%, min. BGN 20
Cash withdrawal at a POS abroad	3%, min. BGN 10
Payment of goods and services at merchant in Bulgaria	No fee
Payment of goods and services at merchant abroad	No fee
Fee upon transactions for betting and gambling purposes, amount refunds included	2% of the transaction amount
Penalty fee for unauthorized exceeding the limit	BGN 30
Min. mandatory amount of monthly repayment installment (includes the total amount of the due fees, commissions and interest plus min. 3% of the amount of the effected transactions)	3%, but not less than BGN 10
Changes in card data through a branch of the bank (transaction limit, servicing branch for the card, change of an address for paper statement delivery)	BGN 10

Changes in card data through the Client Service Center (servicing branch for the card, change of an address for paper statement delivery, updating names on card plastics upon the card's reissuing)	No fee
Changes in a transaction limit through the Client Service Center	BGN 6
Temporary blocking a card (upon a client's request)	No fee
Generating a new PIN	BGN 2
Reissuance of a card with non - expired validity (lost, stolen, destroyed, due to a change in the name on the plastic)	BGN 20
Reissuance of a card with non - expired validity upon the bank's initiative	No fee
Deferral of a credit card purchase into 3 or 6 equal installments	3 % of the transaction's value, one-off
Deferral of a credit card purchase into 9 or 12 equal installments	6 % of the transaction's value, one-off
Unsubstantiated chargeback of accrued interest and amounts payable on a credit card for past periods (for statements, different from the last 3)	BGN 10
Receipt of a card or a PIN code from a branch other than the issuing one	BGN 5
Card balance inquiry at an UBB ATM	BGN 0.40
Card balance inquiry at an ATM of another bank in Bulgaria	BGN 0.60
Card balance inquiry at an ATM abroad	BGN 1.50
Fee for delivery of a monthly paper statement to a specified address	BGN 2 monthly*
*The fee shall be charged after generation of the monthly statement and shall be included in the statement for the month to follow.	
Receipt of a card or PIN code abroad	BGN 100*

\*This fee is valid only for deliveries to Zone 1 countries. For delivery to countries outside Zone 1 the fee shall be in accordance with the tariff of the respective courier company, as the expenses shall be borne by the client and shall be deducted from the credit card limit upon its activation. In case there is a PIN code also delivered with the credit card, it shall be packed in a different parcel.

### Other operations with international bank cards

Obtaining cash upon a purchase at a POS of UBB AD

Visa/Mastercard Credit Card Visa/Mastercard Debit Card	BGN 1.50 BGN 0.20
Obtaining cash upon a purchase at a POS of another bank	
Visa/Mastercard Credit Card Visa/Mastercard Debit Card	BGN 3.00 BGN 0.40
Opening an account, related to international credit card	No fee
Opening of arbitration procedure to Mastercard and VISA, payable to the respective international card organization	USD/EUR 250
Considering a chargeback from an arbitration procedure to an international card organization -	USD/EUR 250

procedure to an international card organization - USD/EUR 250 Mastercard and VISA

Notes:

• For changing the way of repayment under credit cards, from payment in cash to payment from account, no fee shall be collected for changing card data.

• Deposits at ATMs made by 17.00 h. shall be posted with value date the same business day. Deposits made after 17.00 h. shall be posted with value date the next business day. Deposits made on non-business days shall be posted with value date on the next business day;

• No fee shall be collected for issuance of a primary or additional card to the Privilege account.

# V: CHEQUES

### Issuing of order cheques, drawn against banks, with which UBB has a correspondent account

Issuing of an order cheque from an account	
* Up to BGN 440	BGN 15
* From BGN 440 up to BGN 9000	BGN 27
* Over BGN 9000	0.30%
Encashment of order cheques:	
* Up to BGN 440	BGN 15
* From BGN 440 up to BGN 6 000	BGN 30
* Over BGN 6 000	0.50%
Invalidation of a cheque upon the client's request	BGN 25 + correspondent expenses
Reissuing a cheque - per cheque	BGN 25 BGN 25 +
Returning an unpaid cheque	correspondent expenses
Fee for investigation, claims and queries upon the client's request	BGN 40

## Traveller's cheques

Encashment of traveler's cheques /on the total value/

* Up to BGN 440 * From BGN 440 up to BGN 6 000	BGN 15 BGN 30
* Over BGN 6 000	0.50%
Repurchase of traveler's cheques	1.5% on the total value, min. BGN 7, max. BGN 1 100 + BGN 0.20 per cheque
Fee for investigation, claims and queries upon the client's request	BGN 40

# Fee for courier services upon sending a cheque for encashment

Fee for courier services	BGN 12
Fee for an express courier service upon a client's request	BGN 12 + the actual expenses

Notes:

• The expenses of foreign correspondent banks are to be collected additionally;

• Upon accepting cheques for encashment from clients, having no account with UBB, such should be opened and a temporary deposit of 0.5% shall be collected in advance /70 currency units at the minimum per cheque/. The above amount shall be blocked.

• Traveller's cheques shall be encashed at a TELLER DESK only in BGN. The commission, excluding the fee of BGN 0.20 per cheque, is included in the encashment rate.

## VI: WESTERN UNION

As of 02.01.2018 this service has been discontinued.

## VII: OPERATIONS WITH CORPORATE SECURITIES AND COMPENSATORY INSTRUMENTS

For placing a buy / sell orderBGN 4For placing a buy/ sell order through U-BrokerNo feeEffecting a buy/ sell order for shares,<br/>compensatoryInstruments, rights and stakes:Up to BGN 1 0002%, min. BGN 4From BGN 1 000 up to BGN 3 000 incl.BGN 20 +<br/>1.75% for the

From BGN 3 000 up to BGN 5 000 incl. From BGN 5 000 up to BGN 10 000 incl. From BGN 10 000 up to BGN 20 000 incl.	amount above 1 000 BGN 55 + 1,5% for the amount above 3 000 BGN 85 + 1,2% for the amount above 5 000 BGN 145 + 1% for the amount above 10 000
From BGN 20 000 up to BGN 50 000 incl.	BGN 245 + 0.8% for the amount above 20 000 BGN 485 +
above BGN 50 000	0.5% for the amount above 50 000
Effecting a buy/sell order for	0.1%, min. BGN 4
corporate bonds	-
For deals with corporate securities, compensatory instruments, rights and stakes effected through U-Broker	0.5%, min. BGN 2
For deals with corporate bonds effected through	0.1%, min. BGN 2
U-Broker Order to exchange compensatory instruments for shares	
Up to BGN 30 000 – on the nominal value:	0.8%, min. BGN 10
Over BGN 30 000 – on the nominal value:	BGN 240 + 0.6% for the amount above 30 000
Order for transfer of securities from proprietary account into a client account with UBB AD	BGN 4
Deals on a non regulated /OTC market/ - shares	0.8%, min. BGN 10,
Darticipation for for increasing the excited of t	max. BGN 400
Participation fee for increasing the capital of a company	BGN 10
For issuing of a depositary receipt for financial instruments in a client's account under management by UBB AD with	BGN 4
the Central Depositary AD	
27	

For transfer to another investment intermediary	BGN 10
For underwriting by another investment intermediary	BGN 4
For fulfillment of an order for replacement of financial instruments	BGN 10
For issuing a depositary receipt for financial instruments in a personal account with the Central Depositary upon termination of an agreement	BGN 4
Other deals and services, relating to investment intermediation	negotiable

## VIII: OPERATIONS WITH BULGARIAN GOVERNMENT SECURITIES AND INTERNATIONAL BONDS

### **Government securities**

Deals during sale of target issues	BGN 1.50
Secondary market deals:	
– Deals pursuant to Art.18 Para.1, Para. 2, Para. 3 of Regulation 5	BGN 15

For privatization deals under Decree of the Council of Ministers 22 on the par value of the securities, transferred to an account of Ministry of Finance	BGN 15
For payment of a maturing issue (issued after 01.09.1997)	0.02%
For preparing a statement on the amount of government securities held	BGN 10
For preparing a statement on the movement of government securities held	BGN 10
For each blocking and unblocking of government securities under the sub-register in UBB -	BGN 20
by the pledger and the pledgee under a special pledge	
For issuing a new ownership certificate for government securities	BGN 2

- Deals pursuant to Art. 17 Para. 1 of Regulation 5 BGN 15

### International bonds BGN

Fee per deal

**BGN 15** 

Note:

• The fees and commissions for processing deals with government securities shall be paid in BGN, as the par value of Government securities, issued in foreign currency shall be considered an absolute figure in BGN.

### IX: LOANS Debit card/ Current account Overdraft

Application fee for a loan, collateralized with a<br/>pledge of future receivables - upon submitting an<br/>applicationNo fee<br/>applicationApplication fee for a loan, collateralizedNo fee<br/>with a pledge of receivables

Credit Assessment Fee\*

*For overdraft with a limit up to BGN 1 000 incl.	BGN 15
*For overdraft with a limit from BGN 1 000 up to BGN 5 000 *For limits over BGN 5 000 Terms Renegotiation Fee <b>Consumer Ioan</b>	BGN 30 BGN 50 BGN 15
Application Fee upon submitting an application*	No fee
<ul> <li>*Not applicable to target loans for purchase of goods</li> <li>Credit Assessment Fee*</li> <li>*For loans up to BGN 1 000 incl.</li> <li>*For loans from BGN 1 001 up to BGN 5 000</li> <li>*For loans from BGN 5 001 up to BGN 12 000</li> <li>*For loans over BGN 12 001</li> <li>*The levels of the credit assessment fee of consumer loan and overdraft are applicable as of the date the Tariff is published</li> </ul>	BGN 20 BGN 50 BGN 150 BGN 250
For Small Loan product	BGN 20
Terms Renegotiation Fee (not applicable to a request for a change in a monthly installment date)	BGN 35
Fee for prepayment under a consumer loan with a fixed interest rate*	
* When the remaining period of the loan agreement is longer than one year	1% of the prepaid amount of the principal 0.5% of the
* When the remaining period of the loan agreement is shorter than one year	prepaid amount of the principal
than one year *The fee shall be charged on applications submitted after 14.10.2013.	pincipai
Energy efficiency loan Application fee Credit Assessment Fee* *For loans up to BGN 1 000 incl. *For loans from BGN 1 001 up to BGN 5 000 *For loans from BGN 5 001 up to BGN 12 000	BGN 30 BGN 20 BGN 50 BGN 150
*For loans over BGN 12001	BGN 250

Terms Renegotiation Fee (not applicable to a request for a change in a monthly installment date)	BGN 35
Mortgage loan	
Application Fee upon submitting an application	No fee
Credit assessment fee Fee for renegotiation	BGN 200
of parameters which are not related to pricing (not applicable to a request for a change in a monthly installment date)	BGN 35
of a change in interest conditions	1% on the amount of the outstanding principal
Mortgage release fee*	BGN 60 1% on the
Prepayment as regards agreements, concluded after 01.10.2016 In UBB AD	amount of the prepaid principal until payment of the first 12 installments under the loan.

Notes:

• The credit assessment fee shall be collected one-off prior to loan drawdown;

• The collected fees and commissions on loans shall not be subject to refund in case of prepayment;

• Upon prepayment of a loan with funds from a newly extended UBB loan, no prepayment fee shall be payable;

• For mortgage loans approved by 02.07.2007 with free of charge "Life" and "Property" insurance an annual administration fee of 0.5% shall be accrued;

• For mortgage and consumer loan agreements, concluded prior to 23.07.2014, an annual administration fee of 0.5% shall be accrued on the outstanding loan principal. The monthly amount of the accrued fee shall be deducted by the bank on a monthly basis.

• In terms of loan agreements, concluded after 22.07.2014, the "Mortgage release" fee shall be collected only if it has been explicitly stipulated therein.

• Overdraft, secured with pledge of future receivables, linked to Comfort and Privilege Packages, is offered without a credit assessment fee.

• Overdraft, collateralized with a pledge of receivables, linked to an Activity Package, is offered without credit assessment fee.

# X: OTHER SERVICES

SERVICE TYPE	BGN
Preparation of statement	
For the current year	BGN 10
For previous years Issuing a certificate to serve before a tax authority Issuing a certificate for presence of bank accounts, account funds, loans.	BGN 20 BGN 5
In Bulgarian In a foreign language Issuing of other certificates	BGN 20 BGN 40 BGN 20
Duplicate or photo-copy of document (per page)	BGN 1
<b>Bank reference</b> To Bulgarian institutions To foreign institutions	BGN 50 BGN 75
For adjusting an accounting entry upon the client's request	BGN 5
Special courier services for delivery of	according to
documentary parcels abroad	the courier's tariff
documentary parcels abroad Documentary parcels abroad by registered mail One-off distrainment maintenance fee	

Note: No fee shall be collected for preparing account movement statements for the last month of the previous year, in case such has been requested during the first month of the current year..

## XI: BANK SAFES

Size- height	Up to 30 days	Up to 90 days	Up to 180 days	Up to 360 days
5 cm.	BGN 30	BGN 50	BGN 80	BGN 120
7.5 cm.	BGN 40	BGN 70	BGN 110	BGN 180
10 cm.	BGN 50	BGN 90	BGN 160	BGN 240
15 cm.	BGN 60	BGN 100	BGN 140	BGN 260
20 cm.	BGN 80	BGN 110	BGN 180	BGN 300
30 cm.	BGN 90	BGN 130	BGN 200	BGN 320
45 cm.	BGN 100	BGN 160	BGN 240	BGN 340
60 cm.	BGN 110	BGN 180	BGN 260	BGN 360

Notes:

• Fees include respectively two, six, twelve and twenty four visits. For each additional visit in the vault premises an additional fee of BGN 2 shall be collected.

• Upon releasing the safe after the expiry of the contract's period or after expiry of the deadline for release, based on a unilateral written notice from the Bank, the client shall pay compensation for the days of delay of an amount, equaling twice the rental price for the period of renting the respective safe size at prices, according to the Fees and Commissions' Tariff, effective as of the moment of either releasing the safe, or signing a contract.

# XII: ELECTRONIC BANKING

### Registering

Internet banking	No fee
Use -monthly fee	
Internet banking	No fee
Other services	
Reissuing a forgotten login password via UBB branch or Call center	BGN 5
Setting a new login password via e-banking	No fee
U-code device - Usage fee payable once off	BGN 20
Replacement of U-code device with a new device	BGN 20

### Account information service

SMS	No fee

Notes:

• Operations ordered through electronic banking channels shall be charged according to Section: Fund Transfers.

• A U-code device that has shown a defect within 2 years of its receipt shall be replaced free of charge.

## XIII: ADDITIONAL PROVISIONS

1. This Tariff shall be applicable only to individuals, not operating in their capacity as merchants, free-lancers or not engaged in other economic or non-business activities.

2. Value dates:

2.1. On interest-bearing accounts in leva - the date of the accounting entry.

2.2. On interest-bearing accounts in foreign currency:

2.2.1. When crediting an account - the date of receiving funds in UBB account.

In cases when both the payer's and the beneficiary's accounts are with UBB, the value date shall be the date of rendering the service.

2.2.2. When debiting an account - the date of effecting the debit.

3. This Tariff's fees and commissions are VAT inclusive.

4. Fees and commissions shall not be collected in the following cases:

4.1. For issuing certificates upon a request of Court, prosecutor's office and investigating authorities;

4.2. For all operations in BGN and foreign currency related to the disposal with donor accounts and the raising and spending of funds for medical treatment, upon presenting the respective documents;

4.3. For depositing cash in BGN and foreign currency at a teller desk in donor accounts, opened with UBB AD;

4.4. Upon payments in BGN and foreign currency from accounts with the bank to donor accounts, opened with UBB AD, including such initiated via e-banking or at branches;

4.5. Transactions in local and foreign currency executed by UBB employees or in their favor.

5. In case of insufficient funds in a client account for payment of fees and commissions due under the current Tariff, the Bank shall be entitled to collect those from other leva or foreign currency accounts of the same client (except deposit accounts with a specified maturity).

6. Expenses for claims, relating to foreign currency transfers, initiated and rejected by the payer's bank, shall be borne by the client of UBB, who is beneficiary of the transfer.

7. For all services, not provided for in this Tariff, UBB shall collect fees and commissions on negotiable basis

8. For performing complex services, specific operations and other additional services, operations and activities, the Bank shall reserve itself the right to collect additional fees and commissions.

9. This tariff is valid since 06.04.2018

## **XIV: Discontinued Products**